

# WILLINGA PARK VALUES



WILLINGA PARK

132 Forster Drive, Bawley Point, NSW 2539  
www.willinga.com.au

## THINGS WE VALUE



### TEAM WORK

- We support our colleagues and value everyone's contribution.
- We have strong work ethic and don't leave it to others to do all the hard work.
- We share our time and knowledge with others to foster growth.
- We take ownership, accept responsibility and look after things like they're our own.



### CUSTOMER SERVICE

- Our customers are at the centre of everything we do, why we do it, and how we do it.
- We are 'Here to Help' and provide a seamless customer experience.
- We are professional, courteous, efficient and reliable.
- We know that 'a minute matters' to all of our customers.



### REPUTATION

- We strive to earn a reputation of integrity and excellence, founded on trustworthiness, reliability and fairness.
- We build respectful relationships with our customers, suppliers, employees and community.
- We act with humility and are proud and humble.



### EXCELLENCE

- We strive to be excellent in everything that we do.
- We are proud to stand behind the quality of work we deliver.
- Excellence requires the highest standard of customer service, and we aim to be better, smarter, and more innovative.

## THINGS WE DON'T VALUE



- Taking the easy option, shirking responsibility, blaming others.



- Arrogance.



- Negativity in all its forms, politics, bitching.



- Complacency

## SAFETY CULTURE



- No task is too important that we cannot take the time to do it safely.
- We take care for our own health and safety and the health and safety of other persons.
- We comply with all polices or procedures relating to work health and safety.
- We follow all Safe Working Procedures and Safe Work Method Statements relevant to our role.